



Certified Case Manager Exam Review

Course Description

This course is designed to provide the practicing case manager with information to assist him or her in preparing for the CCM Exam, and can serve as a review for the ACM and ANCC certifications. The content is also appropriate for those who are seeking a basic course in case management practice.

The content of the course is based on feedback from course attendees as well as CCMC®'s list of content areas and is updated every 4 months.

The course includes:

- A 300-page course manual, covering the content of the course plus resources for further self-study
- Overview of the CCM process and exam
- Intensives in core concepts, public benefits and workers' compensation
- 130+ sample exam questions
- Self-assessment design

Program Learning Outcomes

This program prepares the learner to:

- Obtain knowledge of concepts related to case management practice in addition to the essential knowledge areas for case management practice as identified by the CCM Commission and national standards.
- Describe the process for the CCM credential.
- Gain insight and resources for any further self-study needs for the CCM Exam.

Agenda

Sign-in begins at 7:30 am. Each day includes a one-hour lunch (on your own), as well as a morning and afternoon break of 15 minutes each. The order of lectures presented and break times may vary according to speaker preference.

Day 1, 8:00 am to 4:00 pm

History and Development of Professional Case Management

History and Process of Certification

Core Concepts in Definition and Philosophy

Six Steps in Case Management Process

Three Goals of Case Management

Key Functions of Case Manager's Role

Skills and Knowledge Needed

Cost-Benefit Analyses

Lunch 12:00 pm to 1:00 pm

Legal Risk Challenges

Federal Laws

Five Guiding Principles for Ethical Practice

Sample Questions

Outcome Measures

Three Assessment Tools Utilized by Healthcare Providers

(continued)

(continued)

Agenda

Evidence-Based Care vs. Consensus-Based Care Guidelines

Two Payer Accreditation Organizations

Private Health Insurance

Benefits of Health and Long-Term Care Insurance

Concept of Reinsurance

Life Insurance Benefits Prior to Death

Purposes of Life-Care Plans

Day 2, 8:00 am to 4:00 pm

Eligibility Criteria for SSDI, SSI

Eligibility and Benefits for Medicare Insurance Programs

Eligibility for Medicaid

Examples of Medicare Waiver Programs

Tricare vs. Veterans' Benefits

Criteria, Benefits, Claims Administrative Processes for Workers' Compensation Benefits

Case Manager's Role in Workers' Compensation

Secondary Gain in Long-Term Work Absences

Lunch 12:00 pm to 1:00 pm

Disability Insurance Benefits

Federal Laws Related to People with Disabilities

Sample Questions

Criteria, Benefits Under IDEA

Sample Questions

Psychosocial Factors

Sample Questions

Complementary Alternative Medicine

Behavioral Health

Sample Questions

Accreditation

RN/LPN/LVN/Other: 13 Contact Hours

MED-ED, Inc. is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation (ANCC).

MED-ED, Inc. is an approved provider by the following State Boards of Nursing: **Florida/FBN 50-1286, Iowa/296, California #CEP10453.**

If your profession is not listed, we suggest contacting your board to determine your continuing education requirements and ask about reciprocal approval. Many boards will approve this seminar based on the accreditation of the boards listed here.

© 2017 MED-ED, Inc. All rights reserved.

